

## Quality Management Policy

**Scope** - To support the development of a quality culture in which all staff assume responsibility for quality and engage in quality management at all levels and areas of the Period Home Business.

**Purpose** - Our strategic approach to quality management and continual improvement, which is guided by our Mission and Vision with a strong commitment to quality and excellence. This alignment ensures – quality and risk management systems and their integration into all areas, with a clear focus and collaboration amongst all, with clear responsibilities and accountabilities for continual improvement.

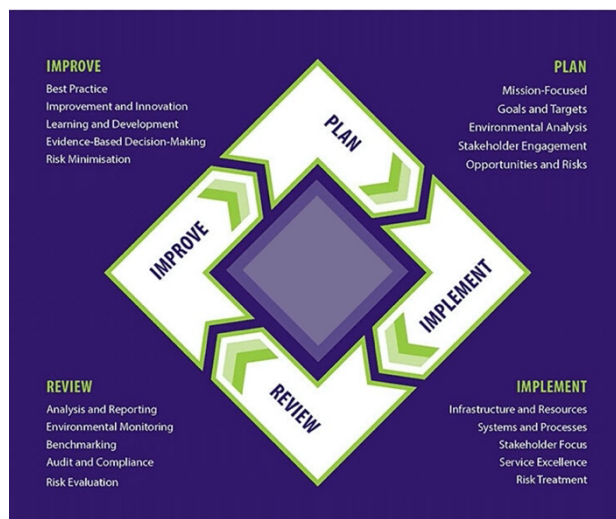
**Accountability** - Period Home aligns the planning, quality and risk activities that are embedded within all areas of their operations. This Plan-Implement-Review-Improve (PIRI) provides an oversight of our management system.

Supervisors are responsible for providing direction and clarification on how each individual role contributes to the strategic priorities of the work unit, including continual improvement and work towards excellence.

Staff are responsible for full participation, engagement, resolving issues, meeting standards and ensuring quality relevant to their role and contribution to Period Home in relation to teaching, research, support, systems and processes.

The director is solely responsible for overseeing the development, implementation and ongoing review of the Quality Management Policy and relevant documentation.

### Actions



**PLAN** – includes all planning within the company from strategic through to organisational and individual performance plans. Goals and targets are developed that clearly align with our Mission & Vision.

**IMPLEMENT** – our infrastructure, resources, systems and processes are developed, deployed and co-ordinated in order to support the achievement of the company's goals and targets.

**REVIEW** – monitors its performance and progress at all levels in order to determine whether the established goods and targets have been met.

**IMPROVE** – identifies the opportunities and areas for improvement, which drives its commitment to excellence, continual improvement and innovations.



Dean Luland  
Managing Director

Number	Owner	Status	Date Effective	Version	Reviewed Date
POL01	Admin	In Effect	30/6/2020	2	30/7/2020